

GIRLZ GEAR REFUND & RETURN POLICY

An itemized receipt is required for all returns and must be made within 90 days of purchase. Refunds are not permitted. Exchanges or store credit can be provided if item(s) are in original packaging and price tag is intact.

All sales on custom items and clearance items are final.

Cookie Dough

All Cookie Dough purchases may be returned for an exchange of merchandise of equal value within 90 days of original purchase.

Cookie Credit Codes (Online Cookie Dough)

Girlz Gear cannot accept returns for purchases made through the online store using a cookie credit code. To return items purchased with an online cookie credit code please contact GSUSA at 800-811-9342.

In-Store

In-store purchases made with payment other than Cookie Dough may be returned for either exchange of merchandise or store-credit within 90 days of original purchase. Please note that special orders for items that are not regularly carried in the shops may not be eligible for returns.

Online

Online purchases may be returned for exchange of product of equal value within 90 days of original purchase *if* the returned item is carried in GSSC-MM Girlz Gear shops and is in resale condition. Damaged items must be returned to the on-line shop. You may contact the GSUSA online shop at 800-811-9342